



MYCO Connect

Never Miss a Call,
Always Make an Impression.

The 24/7 call handling support
your business deserves.

Enjoy the many benefits of using MYCO Connect for all of your professional call handling solutions.



Focus on your key business activities by outsourcing your calls to MYCO



Support your marketing initiatives with flexible call handling during peak traffic



Enhance customer service with professional call handling solutions in place



Manage seasonal peaks and holiday cover with ease



Scale your operations seamlessly as your business grows



Stay available 24/7 and you never miss an important enquiry

Opportunities don't wait — unlock solutions for every call, 24/7.

From handling basic enquiries to capturing key messages, MYCO Connect services ensure your callers are looked after whenever they reach out.

Calls are answered by our professional agents between **9am and 5.30pm Monday to Friday**. Out of these hours alternative call management solutions are provided to give you a 24/7 service.



Live Call Answering

Ensure your calls are answered in your company name by our professionally trained agents.



Virtual Reception

Enjoy the flexibility of our telephone answering services with the addition of call transferring.



Lead Qualification

Capture and qualify every new enquiry with our tailored lead management support.



Voicemail Solutions

Receive voicemail copies instantly — delivered straight to your inbox, 24/7.



Out of Hours Call Handling Solutions

Maintain a professional presence with 24/7 call handling solutions, even outside business hours.



Scripting

Have every call answered in your company name, with customised scripts to capture exactly the information you need.

Packages

Whether you need a simple solution or something more bespoke to your business, we have the right package for you.

£35/month

Bronze

Basic Message Taking Service

Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email

£55/month

Silver

Enhanced Call Handling Service

Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email
- ✓ Personalised Front-end Message
- ✓ Personalised Out of Hours Message
- ✓ Personalised Scripting
- Up to 5 fields of data capture
- ✓ Call Recording
- ✓ Call Reporting

£75/month

Gold

Comprehensive Call Management Service

Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email
- ✓ Personalised Front-end Message
- ✓ Personalised Out of Hours Message
- ✓ Personalised Scripting
- Up to 10 fields of data capture
- ✓ Call Recording
- ✓ Call Reporting
- ✓ Call Transferring
- ✓ Outbound Calls (for Call Forwarding)
- 60 minutes included*
- ✓ Out of Hours Voicemail to Email

*55p per minute thereafter

ENJOY
15%
OFF!

Pay upfront for
12 months service
and receive a
15% discount!



If you are looking for a **basic** call handling solution, we can provide a simple **voicemail to email** option, priced at **£19.99/month**.



Looking for something **extra** to **elevate your business**? Ask our team about **premium numbers**.

*Their cost varies between £150–£1000, and inbound and outbound calls are priced at 55p per minute.

Prices subject to VAT at applicable rate.

All pre-recorded messages can be done in an international/regional dialect if required.

Whilst we are happy to accommodate small changes, should you require any larger amendments to your call handling service (scripting, data capture, contact numbers etc) a small administrative cost may be incurred.



Stay connected. Stay ahead.
Get your package now.

📞 0207 1128362

📞 07939 331315

✉️ sales@mycosupport.co.uk

To book a FREE consultation [click here](#).